



Delegation to Council Request Form

District of North Vancouver
Corporate Officer

355 West Queens Rd, North Vancouver, BC V7N 4N5

Phone: 604-990-2311
Email: signup@dnv.org

COMPLETION: To ensure legibility, please complete (type) online then print. Sign the printed copy and submit via mail or email to the department and address indicated above. If you have any questions about this form, please call the number indicated above.

Delegations have five minutes to make their presentation. Questions from Council may follow.

Name of group wishing to appear before Council: Capilano Community Services Society

Title of Presentation: CCSS Community Impact and Service Update

Name of person(s) to make presentation: Nick Avery

Purpose of Presentation:

- ☒ Information only
☐ Requesting a letter of support
☐ Other – please describe below:

Attach separate sheet if additional space is required

Note: Delegation requests will not be accepted if they are requesting financial assistance of any kind or are in relation to any potential or current development application with the District.

Contact person (if different than above): _____

Daytime telephone number: 604-988-7115 EXT 2001

Email address: nick@capservices.ca

Will you be providing supporting documentation? ☒ Yes ☐ No

If yes: ☐ Handout ☐ Digital Format ☒ PowerPoint Presentation

Note: All supporting documentation must be provided 14 days prior to your appearance date.
This form and any background material provided will be published in the public agenda.

Arrangements can be made upon request for you to familiarize yourself with the Council Chambers equipment on or before your presentation date.

Please note:

- Council Chambers operates in a Windows environment.
- Videos and audio clips are not supported except by special accommodation.
- Disturbing or graphic images are not permitted to be displayed at any time.

Delegation to Council Request Form

Rules for Delegations:

1. Delegations must submit a Delegation to Council Request Form to the Corporate Officer. Submission of a request does not constitute approval nor guarantee a date. The request must first be reviewed by the Corporate Officer.
2. The Corporate Officer will review the request and, if approved, arrange a mutually agreeable date with you. You will receive a signed and approved copy of your request form as confirmation.
3. Only one delegation will be permitted at any Regular Meeting of Council.
4. Delegations must represent an organized group, society, institution, corporation, etc. Individuals may not appear as delegations.
5. Delegations are scheduled on a first-come, first-served basis, subject to direction from the Mayor, Council, or Chief Administrative Officer.
6. The Mayor or Chief Administrative Officer may reject a delegation request if it regards an offensive subject, has already been substantially presented to council in one form or another, deals with a pending matter following the close of a public hearing, or is, or has been, dealt with in a public participation process.
7. Supporting submissions for the delegation should be provided to the Corporate Officer by noon 14 days preceding the scheduled appearance.
8. Delegations will be allowed a maximum of five minutes to make their presentation.
9. Any questions to delegations by members of Council will seek only to clarify a material aspect of a delegate's presentation.
10. Persons invited to speak at the Council meeting may not speak disrespectfully of any other person or use any rude or offensive language or make a statement or allegation which impugns the character of any person.
11. Delegations may not display or include disturbing or graphic images as part of their presentation.
12. Please note the District does not provide grants or donations through the delegation process.
13. Delegation requests that are non-jurisdictional or of a financial nature may not be accepted.

Helpful Suggestions:

- have a purpose
- get right to your point and make it
- be concise
- be prepared
- state your request, if any
- do not expect an immediate response to a request
- multiple-person presentations are still five minutes maximum
- be courteous, polite, and respectful
- it is a presentation, not a debate
- the Confidential Council Clerk may ask for any relevant notes (if not handed out or published in the agenda) to assist with the accuracy of minutes

I understand and agree to these rules for delegations

Nick Avery

20/04/2026

Name of Delegate or Representative of Group

Date

Nick Avery

Digitally signed by Nick Avery
Date: 2026.04.20 09:07:58 -07'00'

Signature

For Office Use Only

Approved by:

Corporate Officer



Deputy Corporate Officer

Appearance date: _____

Receipt emailed on: _____

Rejected by:

Mayor

CAO

Applicant informed on: _____

Applicant informed by: _____

The personal information collected on this form is done so pursuant to the *Community Charter* and/or the *Local Government Act* and in accordance with the *Freedom of Information and Protection of Privacy Act*. The personal information collected herein will be used for the purpose of processing this application or request and for no other purpose unless its release is authorized by its owner, the information is part of a record series commonly available to the public, or is compelled by a Court or an agent duly authorized under another Act. Further information may be obtained by speaking with the District of North Vancouver's Corporate Officer by telephone at 604-990-2207 or in person at 355 W Queens Road, North Vancouver.



PRESENTED TO DISTRICT OF NORTH VANCOUVER COUNCIL

Capilano Community Services Society

Thriving People, Healthy Communities

Growth and community impact since the transition to Lions Gate Community Recreation Centre



What We Do

We build community on the North Shore by creating opportunities for people to connect, collaborate, and support one another.

6 Core Service Areas

1
Seniors Services

2
Youth Services

3
Family Services

4
Community Programs

5
Red Cross Health
Equipment Loan (HELP)

6
Volunteering

“Taking individuals and families from surviving to thriving.”



Growth Since the Move to LGCRC

Program participation has almost tripled since Cap Services relocated to Lions Gate Community Recreation Centre in 2022.



2021–22 Pre-move

6,919

program participations - pre-move to LGCRC



MOST RECENT YEAR

20,900+

program participations across 40+ program offerings



+67%

Participants live in DNV



5000 +

Unique service users
across all programs

Building a Stronger Community

Engagement

- Community Engagement
- Ensure programs and services are **shaped by the voices of community members**
- **Guide decision -making** and planning for future program development

Impact

- Staff diversity
- High-quality programming
- Focus on fostering **meaningful social connections**
- **Catering to growing demand** across diverse demographics.
- Welcoming **community hub**
- Created opportunities for the community

Growth

- Over 20,000 program participations
- **40 programs** per week
- Expansion of programs - languages, diversity, community



Impact

FY2025/26 program results - families, youth, seniors, and health equipment access.



Family & Children

4,342

Participations

210

Programs

New Department

Growth since move to LGCRC



Youth

4,186

Participations

2918

Programs

+127%

Growth since move to LGCRC



Seniors

11,104

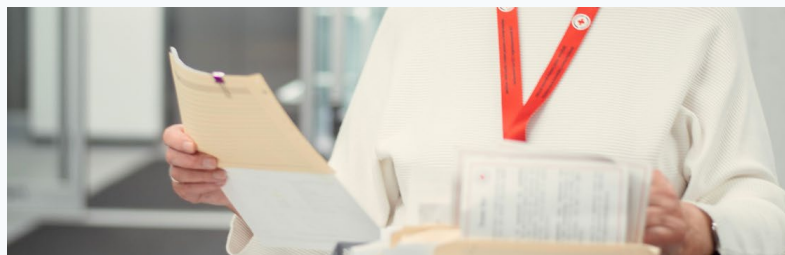
Participations

850

Programs

+325%

Growth since move to LGCRC



HELP (Red Cross)

7,973

Items Loaned

3,395

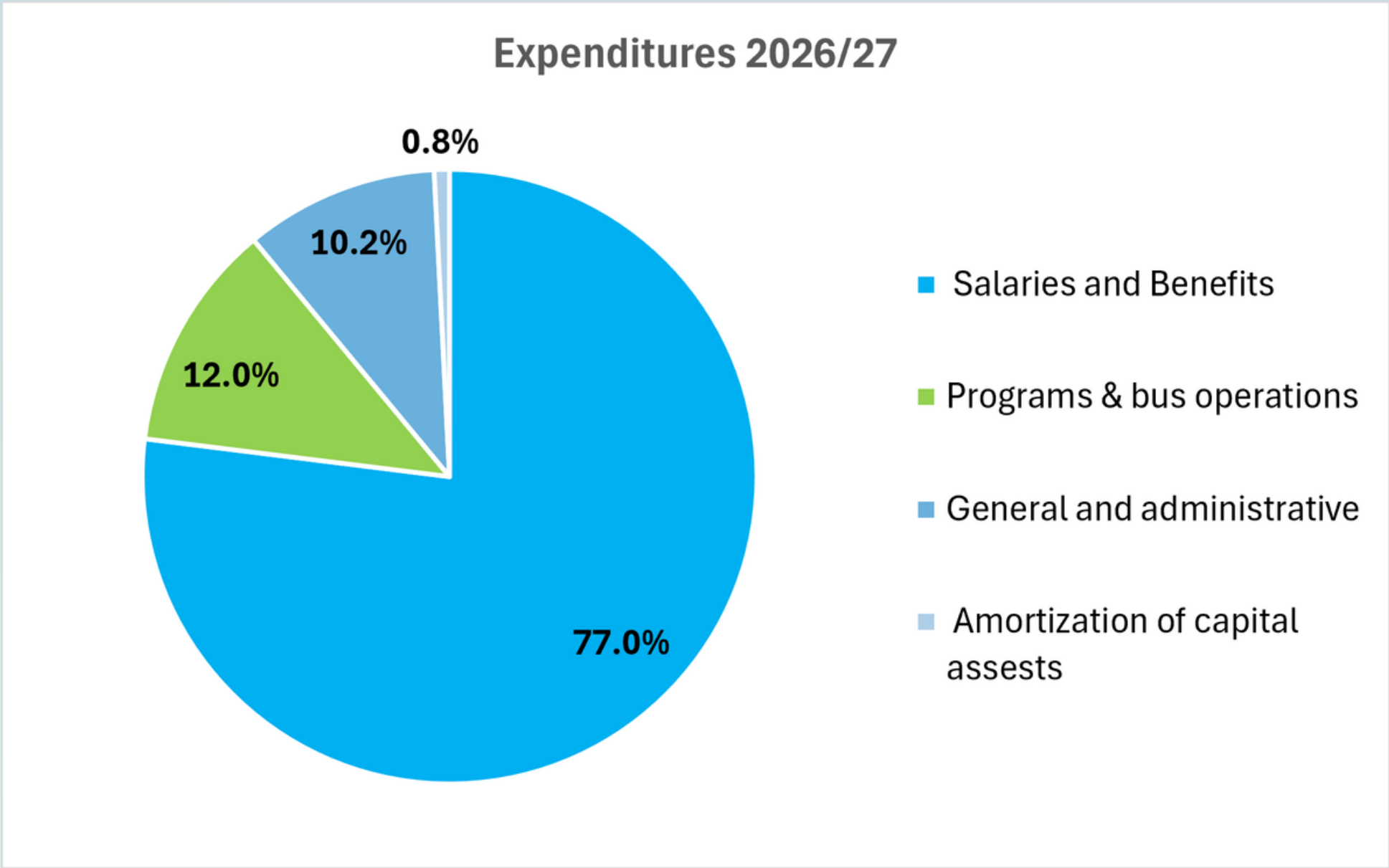
Clients Served

6,637

Volunteer Hours

Expenditures

FY2025/26 financials: \$1,186,925 in revenue delivered thousands of hours of direct community impact.

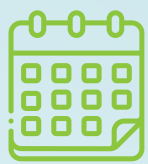


Looking forward



2027 -2030 Strategic Plan

New strategic plan ensuring sustainability, impact, and engagement



Alignment with community need

Transport and food security embedded in all programs



Culturally relevant programming

We will expand culturally relevant programming, services and newcomer supports, so all residents feel welcome and connected



Responsible growth

Cap Services is growing quickly, but growth must be sustainable



Increased Awareness

Creating informed residents and a vibrant community hub

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