



Delegation to Council Request Form

District of North Vancouver

Corporate Officer

355 West Queens Rd, North Vancouver, BC V7N 4N5

Phone: 604-990-2311

Email: signup@dnv.org

COMPLETION: To ensure legibility, please complete (type) online then print. Sign the printed copy and submit via mail or email to the department and address indicated above. If you have any questions about this form, please call the number indicated above.

Delegations have five minutes to make their presentation. Questions from Council may follow.

Name of group wishing to appear before Council: Hollyburn Community Services Society

Title of Presentation: Year in Review

Name of person(s) to make presentation: Mark Friesen, E.D & Mike Thorne, Board Member

Purpose of Presentation:

- ☒ Information only
☐ Requesting a letter of support
☐ Other – please describe below:

Attach separate sheet if additional space is required

Note: Delegation requests will not be accepted if they are requesting financial assistance of any kind or are in relation to any potential or current development application with the District.

Contact person (if different than above): Loise Aronsson

Daytime telephone number: 778-683-6217

Email address: LAronsson@hollyburnsociety.ca

Will you be providing supporting documentation? ☒ Yes ☐ No

If yes: ☐ Handout ☐ Digital Format ☒ PowerPoint Presentation

Note: All supporting documentation must be provided 14 days prior to your appearance date.
 This form and any background material provided will be published in the public agenda.

Arrangements can be made upon request for you to familiarize yourself with the Council Chambers equipment on or before your presentation date.

Please note:

- Council Chambers operates in a Windows environment.
- Videos and audio clips are not supported except by special accommodation.
- Disturbing or graphic images are not permitted to be displayed at any time.

Delegation to Council Request Form

Rules for Delegations:

1. Delegations must submit a Delegation to Council Request Form to the Corporate Officer. Submission of a request does not constitute approval nor guarantee a date. The request must first be reviewed by the Corporate Officer.
2. The Corporate Officer will review the request and, if approved, arrange a mutually agreeable date with you. You will receive a signed and approved copy of your request form as confirmation.
3. Only one delegation will be permitted at any Regular Meeting of Council.
4. Delegations must represent an organized group, society, institution, corporation, etc. Individuals may not appear as delegations.
5. Delegations are scheduled on a first-come, first-served basis, subject to direction from the Mayor, Council, or Chief Administrative Officer.
6. The Mayor or Chief Administrative Officer may reject a delegation request if it regards an offensive subject, has already been substantially presented to council in one form or another, deals with a pending matter following the close of a public hearing, or is, or has been, dealt with in a public participation process.
7. Supporting submissions for the delegation should be provided to the Corporate Officer by noon 14 days preceding the scheduled appearance.
8. Delegations will be allowed a maximum of five minutes to make their presentation.
9. Any questions to delegations by members of Council will seek only to clarify a material aspect of a delegate's presentation.
10. Persons invited to speak at the Council meeting may not speak disrespectfully of any other person or use any rude or offensive language or make a statement or allegation which impugns the character of any person.
11. Delegations may not display or include disturbing or graphic images as part of their presentation.
12. Please note the District does not provide grants or donations through the delegation process.
13. Delegation requests that are non-jurisdictional or of a financial nature may not be accepted.

Helpful Suggestions:

- have a purpose
- get right to your point and make it
- be concise
- be prepared
- state your request, if any
- do not expect an immediate response to a request
- multiple-person presentations are still five minutes maximum
- be courteous, polite, and respectful
- it is a presentation, not a debate
- the Confidential Council Clerk may ask for any relevant notes (if not handed out or published in the agenda) to assist with the accuracy of minutes

I understand and agree to these rules for delegations

Louise Aronsson

Feb. 10, 2026

Name of Delegate or Representative of Group

Date

Signature

For Office Use Only

Approved by:

Corporate Officer _____

Deputy Corporate Officer _____

Appearance date: _____

Receipt emailed on: _____

Rejected by:

Mayor _____

CAO _____

Applicant informed on: _____

Applicant informed by: _____

The personal information collected on this form is done so pursuant to the *Community Charter* and/or the *Local Government Act* and in accordance with the *Freedom of Information and Protection of Privacy Act*. The personal information collected herein will be used for the purpose of processing this application or request and for no other purpose unless its release is authorized by its owner, the information is part of a record series commonly available to the public, or is compelled by a Court or an agent duly authorized under another Act. Further information may be obtained by speaking with the District of North Vancouver's Corporate Officer by telephone at 604-990-2207 or in person at 355 W Queens Road, North Vancouver.



HOLLYBURN
Community Services Society
Nurturing a Community of Caring

February 10, 2026

The District of North Vancouver
City Clerk, North Vancouver District Hall
355 West Queens Road
North Vancouver, BC

Regarding: Request for Delegation of Appearance

Dear District of North Vancouver. I hope this letter finds you well.

Hollyburn Community Services Society (HCSS) is requesting an opportunity to present the Agency's work in the District of North Vancouver to the Mayor and Council through a delegation. The purpose of this delegation is to inform Council of the Services and Programs HCSS can offer members of the communities on the North Shore. HCSS regards this information essential for Council as the Society's role keeps expanding and changing.

Our Executive Director, Mark Friesen, and one of our Board members, Mike Thorne, will conduct the 10 min. power point presentation. The focus points of the delegation will include:

- Programs and Services
- Number of individuals and families supported
- New Initiatives/New Strategic Plan
- Needs in the community
- Housing/Our response to the housing crisis

Thank you for your attention, and we look forward to the opportunity to contribute to our community's ongoing supports and programs.

Thank you for considering our request.

Sincerely,

Louise Aronsson

Community Engagement Manager
Email: LAronsson@Hollyburnsociety.ca
Tel: 778-683-6217

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About Us



Registered Charity since 2007



32 Full and Part-time staff



10 Person Governance Board



Operating budget \$4.3M

Hollyburn Community Services Society is a mission-driven organization committed to addressing systemic social issues across the North Shore and beyond.

Every day, we work to ensure individuals and families are safe from violence, marginalized youth are empowered to reach their full potential through education and employment, and that youth, seniors, and families have access to safe, affordable, and sustainable housing.

At Hollyburn, we find a way.

We walk alongside those we serve, offering respectful guidance without imposing solutions, because we believe the richness of the North Shore community and that support should be accessible to all, especially in times of need.

PROGRAMMING STREAMS



**Youth Empowerment
Programs**



**Seniors and Family
Services**



**Victim and Survivor
Services**

IMPACT HIGHLIGHTS



1047

Individuals supported through Hollyburn's programs and services.



16

Community-based programs delivered on the North Shore.



620

New clients accessed Hollyburn's programs and services.



130+

Homes accessed or operated across the North Shore.



438

Youth supported through housing, education, employment & recreation



208

Seniors supported to secure or retain safe housing.



353

Survivors of abuse and violence received trauma-informed support.



86

New homes opened at Hollybrook to house individuals and families.

What we are seeing

UNCOVERING WHAT'S BENEATH THE SURFACE



-  Significant challenges for low-barrier individuals.
-  Increased mental health issues and a lack of immediate support with long waitlists for services.
-  Seniors' well-being is declining due to cost of living
-  A need for a managed RV site for those living in their vehicles.
-  The need for more deep subsidized units

FINDING A WAY FORWARD



Hollybrook

Opened August 2026, Hollybrook has provided 86 homes to individuals and families at below market cost.

Hollybrook is currently at capacity and saw over 700 applications submitted for housing.



Morningstar

Opened November 2026, Morningstar is our new 8 unit transitional house for seniors to help them regain independence.

Since its opening, the house has assisted in providing accommodation to those affected by unforeseen events in our community.



Hidden Housing Solutions Program

Coming soon

This new program matches seniors with spare rooms in their homes with seniors looking for affordable housing.

FINDING A WAY FORWARD

Across the North Shore, individuals and families continue to face barriers to safety, stability, and belonging. Meeting these challenges requires more than intention—it calls for sustained leadership, shared responsibility, and action rooted in care and consistency.

There is work to be done, and we move forward with purpose, and intention.

Our 2025–2028 Strategic Plan reinforces our commitment to ensure that people across the North Shore—regardless of background or circumstance—are heard, supported, and empowered to achieve long term stability.

Through safe and affordable housing, comprehensive wraparound supports, and authentic relationships, we deliver practical, people-centred solutions that strengthen individual potential, expand opportunity, and create lasting change for our community, today and for generations to come.





Thank you Mayor & Council



Core funding for the North Shore Youth Safe House



Hollybrook land



2 x Life Success Program Houses Land



Orwell House Land



Municipal Grants