# Chemtrade Logistics-ERCO Worldwide-Univar Solutions-GFL Environmental North Shore Community Advisory Panel (CAP) MEETING SUMMARY NOTES

### Kenneth Gordon Maplewood School, 420 Seymour River Pl, North Vancouver

# Dinner 6:00pm / Meeting 6:30 pm to 8:30 pm October 7, 2025

#### **Attendance**

Alvin Loh, Chemtrade Logistics
Dustin Willitts, ERCO Worldwide
Neil Saldanha, GFL Environmental
Brad Wilder, Univar Solutions
Robin Lee, Community Member
Alex Adams, Blueridge Community
Association
Griff Marshall, Resident
Erika Gomos, Kenneth Gordon
Maplewood School

#### **Regrets**

Grace Timney, Tsleil-Waututh Nation Bruce Crowe, Inter River Community Association Elmira Nazar, Blueridge Community Association Sean Poole, Valor Fireplaces Dave Mair, Resident

#### 1. Welcome and Introductions

CAP members introduced themselves and welcomed new attendees.

#### 2. CAP Terms of Reference and Guiding Principles

Members reviewed the CAP Terms of Reference and Guiding Principles.

There was discussion on how to increase attendance from community members, ensuring that at a minimum, there are more community members than company representatives.

Various ideas were discussed:

- Modernize by becoming proactive and promoting the CAP on social media idea to have a LinkedIn page and have people reshare, create a Facebook event
- Community District Panel put CAP minutes on the website
- Reach out to Capilano University, SFU, UBC to see if we can get students attending

- Reach out to community associations to have someone attend send a formal invitation to the presidents of community associations - Ask Eric from Blueridge Community Association for names. Idea to get on the meeting agenda of the community associations and send a company representative and a community member to attend, we could contribute to their charitable programs
- Can we have a hybrid option to make the meetings accessible for those who
  can't join in person and update the Terms of Reference accordingly? We would
  need to upgrade the tech for this and invest in some tech support, for
  example, have someone other than the facilitator moderating this. We would
  need to look at using alternate space that could accommodate this technology,
  for example City Hall
  - Could we do marketing for employees?
  - Could we invite relevant politicians to raise the profile of the CAP, e.g. The Mayor, Tony Beech, Susie Chen?
  - Could we do interactive presentations e.g. Idea of a Boat cruise in partnership with the Maritime Museum?
  - Paying attention to language of CAP meeting invites, e.g. Rather than "HTEC project update," frame as opportunity for community members to give feedback

The decision was made to start by inviting the leaders of community associations. Alex will get this information from Eric and share it with the facilitator.

We will look at hybrid meeting options after November's meeting.

#### 3. Reports from the Companies

#### a) Chemtrade Logistics

Alvin Loh reported that work continues on Chemtrade's comprehensive rewrite of their effluent permit to meet the new Burrard Inlet Water Quality Guidelines. A community member asked if this was private between Chemtrade and the government. Alvin responded that this remained private until after it was approved and then would become public.

Chemtrade is preparing for their plant turnaround on April 13, which will be for 2 weeks. It's the largest one so far as they are trying to replace major tanks which are old. A

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community member asked about the size of the tanks. Alvin said they were 24 feet wide and 20 feet high. In 2028, they would be replacing the sea water clarifier tank.

As part of the rezoning process, Chemtrade will be hosting an in-person Public information Meeting on Wednesday, Oct 29, from 6:00 p.m. to 8:00 p.m. at the North Vancouver Inn and Suites, 700 Old Lillooet Road, North Vancouver. In response to a CAP member's question, Alvin said that they are expecting around 100 people.

Please see the Appendix for the full Chemtrade Logistics report.

#### b) ERCO Worldwide

Dustin Willitts, Production Manager, shared that on September 23 an Electrician was exposed to a single phase line voltage (~277V) to ground briefly as he was entering cable into an electrical disconnect box through the bottom. While entering the cable, the cable came in contact with lineside power and shocked the worker through his arm to ground. The worker was wearing gloves and full PPE for the task.

A first aid report was created, an assessment was conducted as a follow up from the electrician visiting the ER for an assessment. No lost time or treatment was provided. The root causes of the incident were that the electrical disconnect box was not isolated, and then the electrical disconnect box was not tested for Voltage prior to entering cable.

Please see the Appendix for the full ERCO Logistics report.

#### c) Univar Solutions

Brad Wilder reported that the NSF and AAAR audits had been successfully completed. A CAP member asked what AAAR stood for. Brad clarified it is the American Railway, intended to make sure that Univar is carrying out the right procedures.

In response to a CAP member's question, Brad confirmed that Univar is a global distribution of caustic, and that there are boilers, so it doesn't freeze while being transported on the boats.

Please see the Appendix for the full Univar Solutions report.

#### d) GFL Environmental

Please see the GFL Environmental report in the Appendix.

#### 4. Review of June CAP meeting minutes

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No edits to the original draft sent out after the meeting were noted. The facilitator will finalize the June meeting minutes and send them to DNV to post on their CAP information webpage.

#### 5. CAP Evaluation Review

The results of the CAP 2024-2025 evaluation are included as an attachment to these meeting minutes.

#### 6. Brainstorm on Presentation Topics for the Upcoming Year

The facilitator will reach out to HTEC about the possibility of presenting at the next meeting. Future topics will be revisited at the next meeting once we have more members of the community in attendance.

# 7. Meeting Close

The meeting ended at 8:30pm.

The next meeting will be held on Tuesday, 18 November 2025 at Kenneth Gordon Maplewood School.



# Community Advisory Panel (CAP)

Chemtrade Update: October 7, 2025

## Safety

- Pleased to report no employee or contractor injuries so far in 2025.
- Excellent progress on various areas of focus in driving our 2025 safety performance objectives.

#### Environment

- Work continues on our comprehensive rewrite of our effluent permit to meet the new Burrard Inlet Water Quality Guidelines. Targeting End of Q4 completion.
- Commenced work on renewal of our air permit. Targeting End of Q4 completion

# **Process Safety**

 On going engineering work on potential safety/capital enhancements as shared previously.

#### **Transportation**

- AAR Audit Booked for Oct 7 and 8
- The TSBC, SMS (Safety Management System) audit was completed in May

## Security

Nothing new to report.

#### **Plant Operations**

- Solid demand for all products continues.
- Plan single circuit overall in late October
- Pre-work on going for our plant turnaround in April 13

#### Other

- Submitted the rezoning application for 100 Amherst Avenue on Thursday, Sept 25.
- As part of the rezoning process, there will be two engagement opportunities for the public.
- The District of North Vancouver will be hosting a two-week virtual Public Information Meeting, from Oct 27 – Nov 7. You can access the site starting at 8:30 a.m. on Oct 27 here: www.DNV.org/public-meeting
- Chemtrade will be hosting an in-person Public information Meeting on Wednesday, Oct 29, from 6:00 p.m. to 8:00 p.m. at the North Vancouver Inn and Suites, 700 Old Lillooet Road, North Vancouver.
  - The Port, First Nations, the Mayor and Council (and staff), various levels of both provincial and federal elected officials, the community, and other stakeholders are being kept apprised of all activities.
  - o <a href="http://www.AskChemtrade.ca">http://www.AskChemtrade.ca</a> remains up and active.
- The public facility tour program continues.
- Held a very successful community and family day on September 6 at the site with over 350 members of the community attending.



# **ERCO Worldwide**

**ERCO Worldwide Update** - (since last CAP meeting on June 17, 2025)

## Safety

On the morning of August 20, a production employee received a minor injury to the small finger on his right hand. First aid was applied but it was later determined that the top of the small finger was fractured. The doctor noted that the employee could stabilize the finger and return to normal work activities.

What happened: The production employee was removing a lock from a container chassis. The lock was stiff and force was applied. The key broke, and the hand then struck the structural steel on the chassis.

On September 23 an Electrician was exposed to a single phase line voltage (~277V) to ground briefly as he was entering cable into an electrical disconnect box through the bottom. While entering the cable, the cable came in contact with lineside power and shocked the worker through his arm to ground. The worker was wearing gloves and full PPE for the task.

A first aid report was created, an assessment was conducted as a follow up from the electrician visiting the ER for an assessment. No lost time or treatment was provided.

As of October 7, 2025, NV employees have worked 48 days since the last Recordable safety incident (August 20, 2025 Broken Finger) & 305 days since our last Lost Time Accident (Dec 6, 2024).

#### **Environmental**

602 Days since our last Reportable Environmental Incident (City Water Release Feb 13, 2024)

The Aquatic Effects Monitoring Program (AEMP) started on Thursday July 24.

#### **Process Safety**

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We are working on completing action items from process safety studies performed earlier in 2025. Significant progress has been made. More studies are planned for 2026.

# **Operations**

We are currently planning a plant shutdown for the week of October 20<sup>th</sup>.

## **Responsible Care**

Two representatives from ERCO North Vancouver participated in the Chemtrade Community Day on Saturday September 6<sup>th</sup>. The TRANSCAER safety train was present. Tours were made available to the public and there were several information booths. It was a nice event, and we enjoyed participating.

Paul Leyen, P. Eng. Plant Manager, North Vancouver



# <u>Univar Solutions report – October 7, 2025</u>

Univar Solutions reported that there have been 195 days since the last personal safety recordable, and 197 days since the last DAWC (as of end of day Oct 07, 2025).

#### **Unplanned Events:**

- Near Miss Report Neighboring company truck left cargo lashing strap-belt on the main rail line
  - o Foreman noticed a cargo lashing strap on the main rail line
  - While no derailment occurred, the metal hook on the strap could have caused one if struck directly
  - Worked with our neighbor to ensure that vehicles are not leaving equipment on tracks and can be loaded without crossing them
- Metal sliver pierced into operators through the glove
  - Small metal sliver from railcar seal
  - Operator sought medical help and resumed work on his next working day

#### **Operations:**

- Currently performing API inspections on one of our 120ft diameter storage tanks
- NSF audit completed successfully
- Client marine audit completed this August
- Overall, site operations are as steady



# CAP Meeting – October 7, 2025

#### **Current Status / Schedule**

• The refinery is in normal operation and is currently at full capacity

# **Health, Safety and Environment**

- The facility continues to operate within permitted approvals.
- The facility has operated lost time injury free since the last CAP report.
- First aid incidents Two(2) first aid incidents in the past few months.
- We continue to have a high level of event reporting this is a good thing!
   Events can be both positive and remedial. It means it's a positive change for the culture from one of complacency.
- The Facility recently commissioned and started up two new hydrogen compressors; replacing existing and obsolete equipment.
- North Vancouver Refinery is in the final stages of permit approval for starting up our new LUWA (#3). This will not only improve our reliability but impact our capacity for the facility. In parallel to the permitting process with the DNV, we have been commissioned by the DNV to conduct a watermain upgrade for tenants on Forester Street - we expect this work to kick-off and be completed in the month of October and November - weather permitting.
- Incidents and Near Misses:
  - o Multiple Dates Experienced failures on some mechanical seals on pumps. These are wearable items and need to be replaced like brakes on a car. As a follow-up we are refreshing our inspection program to repair, adjust and replace seals preventatively to avoid failures.
  - September Worker struck their knee on a truck trailer when climbing down from top. Received FA and returned to work.
     Review of ergo was conducted on this repeatable activity.
  - o Multiple Dates We continue our PM program on piping and equipment integrity and through our inspections we have been repairing numerous pipes and replacing equipment that has corrosion/erosion beyond our engineering limit.

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- August Worker started feeling ill after working, as part of our confined space entry, when completing tank cleaning work.
   Worker immediately exited and received FA. He showed signs of heat exhaustion. He was monitored and felt better after treatment. Confined space was checked and found safe.
- o July Operator discovered a fire burning in the packaging area underneath the electrical room. Response time by the operator and others was very quick and the fire was put out via fire extinguishers in less than 2 minutes. No injuries or damage. A grinding and welding job on the other side of the wall was being performed at the time. Water flush and wash was completed as well. Procedure has been changed and wood planking has been replaced with alternative material.

# **Training and Audits**

- North Vancouver Refinery undertook a major internal safety audit and was spurred on by some recent incidents at our sister refinery in Columbus, Ohio. The results of the audit were very positive - some best in class within GFL. In terms of deltas, they primarily focused on additional testing for wastewater and some documents that had phone numbers and contacts that were not accurate. All main items have been remedies and longer term recommendations are being worked on for completion by year end.
- All Plant personnel and leadership have completed Fire, First Aid and LSE training.
- Plant Air Emissions testing is plant fort Q4 2025
- A refresh of the Emergency Response Plan is in final stages and we expect to perform some drills in Q4 2025.